

Accelerating Supply Chain Performance

Teleconference Dial-in Number: 209 647-1075 Access code: 1013004#

#### **Webcast**

Go to: http://www.gatherplace.net Use the JOIN A SESSION button Enter the Access Code: 8285433

## LES for Managers

This presentation may appear different on your computer than originally designed. If you do not have the fonts used to create the presentation, your computer will substitute others that will change the overall formatting and look of the slides. This webcast is for the management team of a supplier who is preparing to implement the SEA Roadmap. It delivers a "burning platform" message to the management team about why aerospace suppliers need to accelerate change and improvement. It also provides a high level overview of the SEA Roadmap. The duration is 1 hour.

### Michael G. Beason - Chairman for the SEA Organization



"SEA is a strategy. Other suppliers will try to compete with us based on tactics - reacting to situations as they arise.

SEA's strategy is to establish our reputation as the best suppliers in the industry. No tactic will be effective against us.

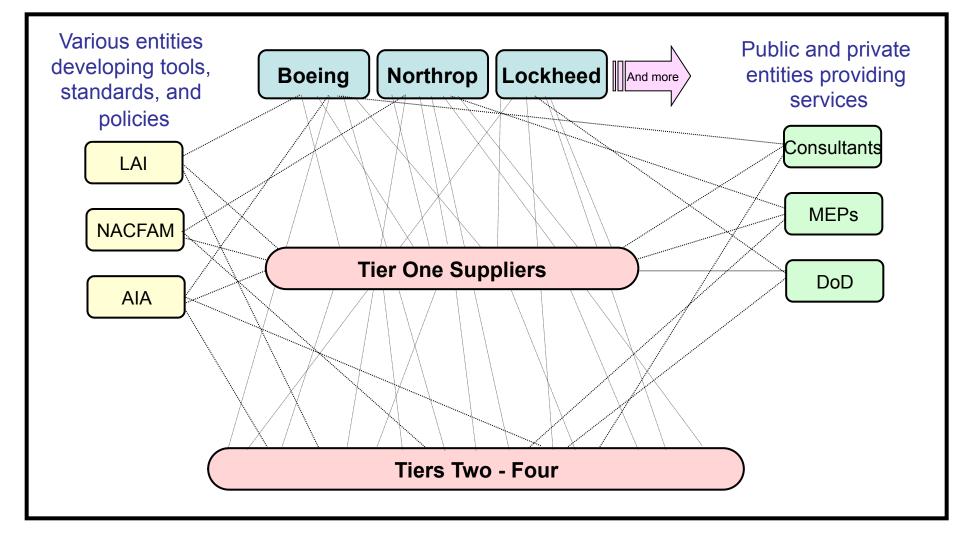
As the industry consolidates and speeds up, we'll be the ones our customers see as those who 'get it' and are busy solving their problems. "





- Provide information about SEA and the reasons for the industry conversion effort
- Provide an executive overview of the implementation process for the Lean Enterprise System
- Prepare the manager for the implementation of SEA LES models and methodologies with some "Lessons Learned"

## **Our Industry Lean Effort**





- SEA was founded by Boeing, Northrop, Lockheed Martin, Raytheon, United Technologies, Parker Aerospace, Honeywell, and more.
- → SEA was established in 2003 as a non-profit alliance directed by sub-tier suppliers with the mission of accelerating supply chain performance for the aerospace and defense industries.
- Customers participate in SEA at no cost and gain the resources of a world-class supplier development system.
- Suppliers participate in SEA paying the annual membership fee and follow a step-by-step process that improves performance and visibility.



- According to A.T. Kearney, there is a case to be made for the comparison of what happened in the automotive supply chain to what is happening now in the Aerospace supply chain
- ✤ What happened in the automotive industry?
- They've already done this for the past 15 years what can we learn?

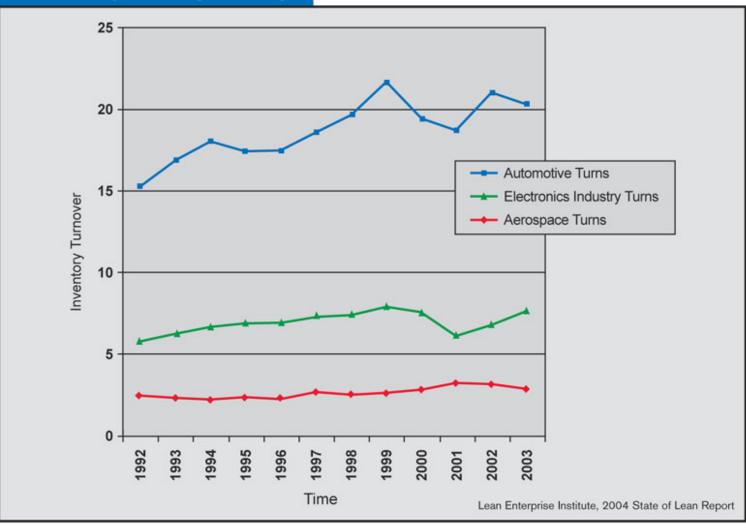




- → Globalization
- Consolidation
- Supply Chain Integration
- Lean Manufacturing

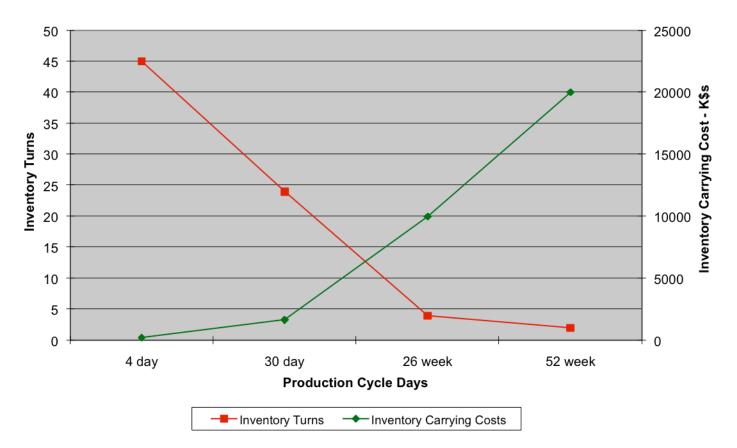






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For a \$200M Aircraft







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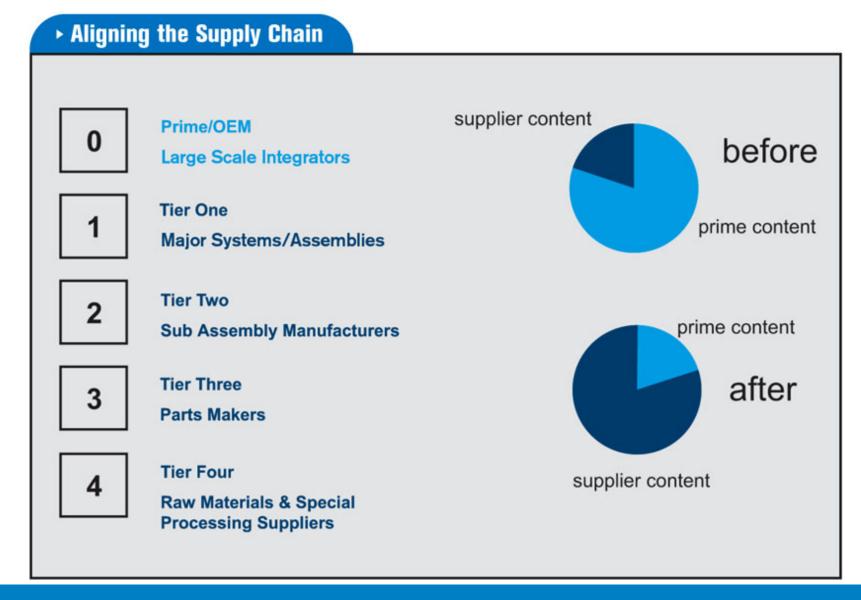
"To capitalize on an emerging market that will be booming in a few years, Pratt & Whitney Canada needs to deliver a jet engine every four hours—a feat that would be impossible without the input of its supply base."

"We have to drive a pulse or drum beat that triggers the supply chain to deliver to a takt time (customer demand rate) of every four hours," says DiPerna.



Purchasing.com

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### **Supplier Ratings** Supplier

### Customer Rating

 → Grow, Center of Excellence, Gold

Maintain,
 Monitor, Retain,
 Silver

 Phase Out, Exit, Bronze

## Tactics

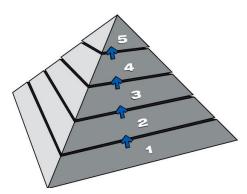
- Expedite, Over-Inspect, Inventory, Over-Hiring
- Expedite, Over-Inspect, Inventory, Over-Hiring
- Business as Usual, Ignore, Lock the Door

### SEA Supplier Strategies

- Maintain <u>Process</u>
   <u>Capability</u>,
   Emphasize
   <u>Continuous</u>
   <u>Improvement</u>
- Accelerate Process Improvement, <u>Build</u> Leadership, Workforce, and Operational <u>Capabilities</u>

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## **Process Maturity Model "PMM"**



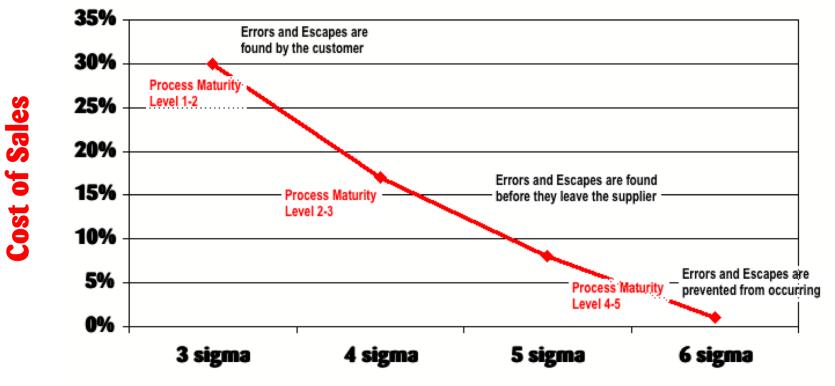
#### Process Maturity Levels

5 The process shows continuous positive trends and benchmarks world-class

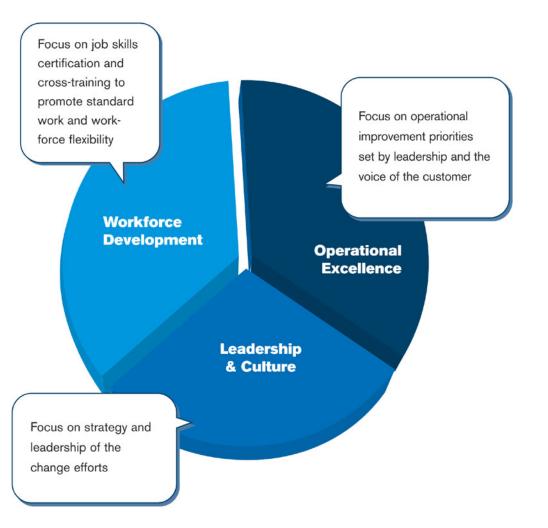
- 4 The process is under process control, is analyzed, and improved using data
- 3 The process has certified trainers and is standardized

2 The process has been documented to the work instruction level

1 The process has been identified, defined, and has an owner



## SEA Lean Enterprise System



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	Stage One	Stage Two	Stage Three
	Stabilization	Supply Chain Integration	Sustainability
Leadership & Culture			
	Establish high-performance leadership system	Focus on supply chain integration	Focus on new product startup
Workforce Development	Establish workforce development system	Implement process control	
Operational Excellence			
	Accelerate sustainable lean performance improvements	Accelerate flow production	
Business Results			
	Establish industry-standard performance metrics	Show measureable improvement	Demonstrate reduced risk

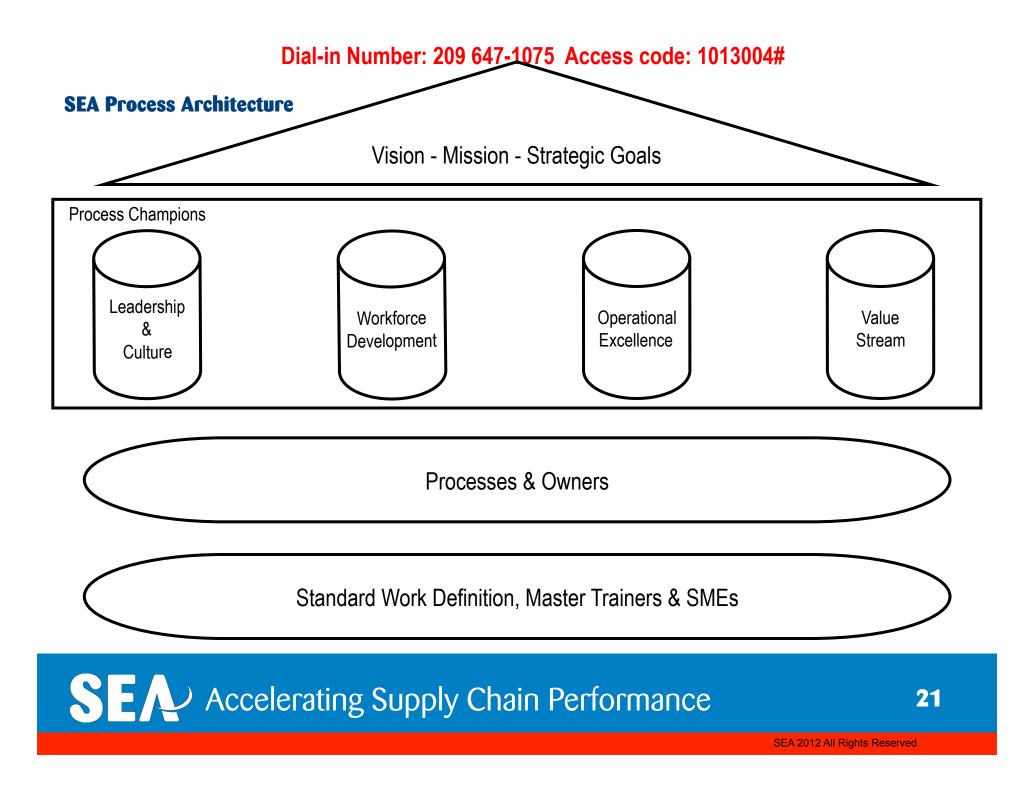
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	Stage One	Stage Two	Stage Three		
	Stabilization	Integration	Sustaining		
Leadership & Culture	<ul> <li>1.1.1 Strategic Planning Process</li> <li>1.1.2 Leadership Communication Process</li> <li>1.1.3 Organizational Performance Review Process</li> <li>1.1.4 Continuous Improvement Management Process</li> <li>1.1.5 Workforce Development Integration Process</li> </ul>	1.2.1 Supply Chain Integration Process	1.3.1 New Product Startup Process		
Workforce Development	2.1.1 Job Skills & Cross-Training Certification Process	2.2.1 Continuous Improvement Process			
Operational Excellence	3.1.1 Kaizen Process 3.1.2 6S Visual Workplace Process 3.1.3 Quick Changeover/SMED Process	3.2.1 Material Management Process 3.2.2 Production Planning Process 3.2.3 Development Process			
Business Results	4.1.1 Inventory Turns 4.1.2 Sales/Employee 4.1.3 On-Time Delivery 4.1.4 Parts per Million		4.3.1 Process Maturity 4.3.2 Quick Ratio		

2011 Roadmap v2

<u>Certification Level</u> Bronze OTD 90-94.9%, PPM<15,000 Silver OTD 95-98.9%, PPM<10,000 Gold OTD 99-100%, PPM<2,500

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N	NATIONAL WEBCASTS									
	Introduction Feedba	<u>ck</u>	<u>More Webcasts</u>					More Info		
SEQ	TITLE	SERIES 1	SERIES 2	SERIES 3	SERIES 4	PRESEN	TATION	TOOLS		
0	Getting Started with SEA	<u>9/08/11</u>	02/01/12	11/01/11	01/05/12	PDF	PPS	ZIP		
1	LES for Managers	<u>9/15/11</u>	02/08/12	11/08/11	01/12/12	PDF	<u>PPT</u>			
2	Annual Improvement Plan	9/22/11	02/15/12	<u>11/22/11</u>	01/19/12	PDF	PPS	ZIP		
3	Assign Process Owners	9/29/11	02/22/12	<u>11/29/11</u>	01/26/12	PDF	PPS	ZIP		
4	Roadmap Process Owner	10/06/11	02/29/12	12/06/11	02/02/12	PDF	PPS	ZIP		
5	Process Owner Forum	SCHEDULE	SCHEDULE	SCHEDULE	SCHEDULE	MORE	INFO			
6	How to Prepare the Quarterly Report	<u>10/13/11</u>	03/07/12	<u>12/13/11</u>	02/09/12	PDF	PPS	ZIP		
7	Value Stream Mapping	<u>10/20/11</u>	03/14/12	12/20/11	02/16/12	PDF	PPS	ZIP		
8	Managed Process Owner	<u>10/27/11</u>	03/28/12	01/03/12	02/23/12	PDF	PPS	ZIP		
9	Master Trainer	<u>11/03/11</u>	04/04/12	01/10/12	03/01/12	PDF	PPS			
10	Kaizen Leader	11/10/11	04/11/12	01/17/12	03/15/12	PDF	PPS			
11	Supply Chain Integration	12/01/11	04/18/12	01/24/12	03/22/12	PDF	PPS			
12	Preparing for the SEA Site Visit	12/08/11	04/25/12	01/31/12	03/29/12	PDF	PPS	ZIP		



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### Dial-in Number: 209 647-1075 Access code: 1013004# What's Important to YOU?

- → Improve my on-time, lead time, quality, and cost performance
- → Gain more visibility and opportunities for new business
- → Collaborate with and learn from other suppliers who are doing the right things

Click on the one that best describes what's important to your business right now



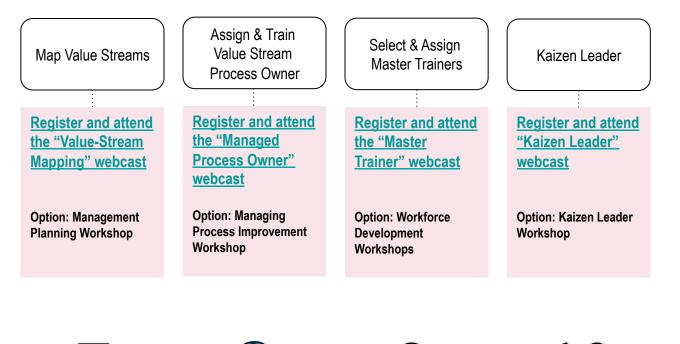
## **Improving Performance Workflow**

Click on the red box text to go and take the action suggested.



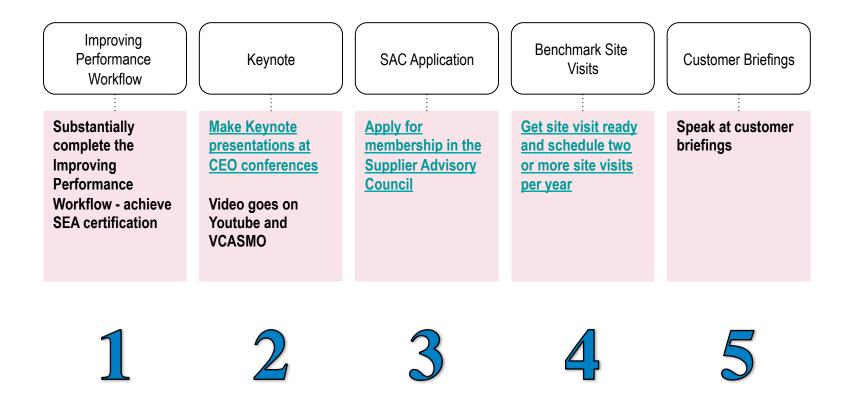
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Click on the red box text to go and take the action suggested.



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### Dial-in Number: 209 647-1075 Access code: 1013004# Gain More Visibility Workflow



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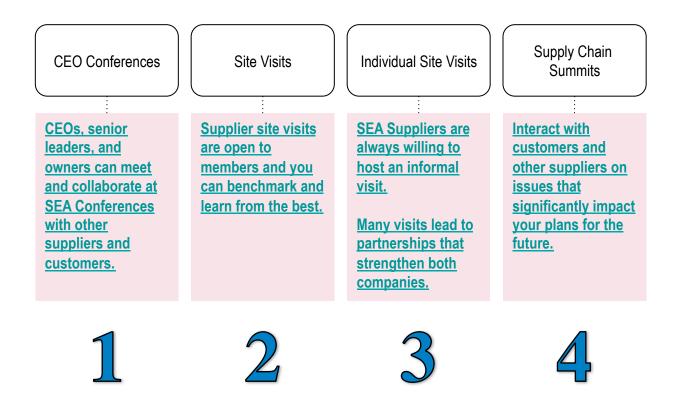
SUPPLIER REGISTRY								
MORE INFO	ATION	CRITERIA	CERTIFICATION LEVEL PERFORMING COMPANIES					
Company Name	State	Primary Contact	Phone	Email	Video	Industry Type	отр	ррм
CERTIFIED COMPANIES								
GENTEX Corporation (Respiratory Systems)	СА	Robert McCay General Manager	(909) 481-7667 x3600		You Tube	Life Support Products - Military Commercial Markets		
Hixson Metal Finishing	СА	Douglas C. Greene President	(949) 645-4800	$\bowtie$	You Tube Virtual Tour?	Special Processing - Anodizing, Plating, Brazing, Heat Treating, Finishes, Coating, Sealant	SEA	(AS)
Midwest Metal Products	IA	Kevin Urban President	(800) 394-6474 x132	$\bowtie$	··· VCasmo	Fabrication, Bending, Forming & Sheet Metal		
National Technical Systems (NTS) - Fullerton	СА	Bill McGinis CEO	(866) 787-5746		vimeo	Engineering Services		(FS)
National Technical Systems (NTS) - Boxborough	МА	Bill McGinis CEO	(866) 787-5746		vimeo	Engineering Services		<pre>E</pre>
TSI Plastics, Inc.	MN	Pat McCready President & CEO	(763) 784-0240		You Tube	Plastics - Parts & Assemblies	SEA	SEA)
Vaupell Northwest Molding and Tooling	WA	Keith Zeiler General Manager	(206) 805-0006		You Tube	Plastics - Parts & Assemblies		A8
W Machine Works, Inc.	СА	Marzel Neckien President	(818) 890-8049		You Tube	Machining - Machined Assemblies		

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PERFORMING COMPANIES								MORE
<b>Phases Icons &amp; Description</b>		IA	Kevin Urban President	(800) 394-6474 x132		· VCasmo	Fabrication, Bending, Forming & Sheet Metal	
Phase 4: Pre-Certification All stage one processes at level 3 or higher PMM 3 of 4 metrics improved from last quarter 3 or more managed processes at level 3 PMM			Jason Cox Chief Technology Officer	(316) 943-1342	$\bowtie$	You Tube	Machining-Machined Assemblies	•
			John Yerger President	(858) 587-6900	$\bowtie$	You Tube	Electrical Systems & Subsystems	•
			Pat Bye President	(815) 877-1410		You Tube	Machining - Machined Assemblies	•
Phase 3: Advanced 6 to 10 stage one process at level 3 or higher PMM 2 of 4 metrics improved from last quarter		СТ	Steven A. Fournier President & CEO	(203) 729-4900 x217		You Tube	Design and manufacture of hydraulic and pneumatic valves, actuators, braking devices and fuses	$\bigcirc$
1 or 2 or more managed processes at level 3 PMM Phase 2: Early			Tim Holland CEO	(817) 535-3200		You Tube	Distributor - Production Supplies Distributor - Industrial Supplies	$\bigcirc$
1-5 stage one processes at level 3 or higher PMM 1 of 4 metrics improved from last quarter Phase 1: Start-Up		CA	Douglas C. Greene President	(949) 645-4800	$\bowtie$	You Tube	Special Processing - Anodizing, Plating, Brazing, Heat Treating, Finishes, Coating, Sealant	$\bigcirc$
0 roadmap processes at level 3 or higher PMM No metrics improved from last quarter or no previous baseling	ne		Javier del Valle Castellanos General Manager	(52) 55-5569- 1922			Machining - Machined Assemblies	$\bigcirc$
established yet		CA	Mike Morgan President	(951) 736-5390	$\bowtie$	You Tube	Machining - Machined Assemblies	igodot
TSI Plastics, Inc.		MN	Pat McCready President & CEO	(763) 784-0240		You Tube	Plastics - Parts & Assemblies	$\bigcirc$
Vescio Threading Com	pany, Inc.	CA	Greg Vescio CEO	(562) 802-1869		You Tube	Specializing in Threading & Precision CNC Machining	$\bigcirc$
W Machine Works, Inc		СА	Marzel Neckien President	(818) 890-8049		You Tube	Machining - Machined Assemblies	$\bigcirc$
Clark Technology Syst	ems, Inc.	PA	Faith D Clark President	(570) 523-0375			Design/Package/Fabricate process consoles	$\bigcirc$

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## Resources

About SEA

SEA Member

Annual Awards | SEA Certification | Case Studies | Sponsorships |

Process Owner Forums

SEA Events (click on event below to see calendar)	Who?	What?
CEO Conferences*	Everyone	Suppliers share their success stories and collaborate on integrated supply chain projects
Supplier Events	Everyone	Benchmark Site Visits, Supplier Briefings, and Customer Briefings scheduled with Supplier Advisory Council members presentations
Partner Events	Everyone	Links and information to events held by SEA Partner Organizations
Process Owner Forums**	Member Only	Process Owners study best practices and compare notes on implementation of the SEA LES
<u>Webcasts</u>	Member Only	Members learn how to prepare a quarterly report, how to implement the roadmap, and how to prepare for SEA certification.
Certification Workshops*	Everyone	Members and Qualified Associates learn to implement the SEA Lean Enterprise System
*ferre englis		8

\*fees apply

\*\*subscription required

- Roles & Accountabilities
- → Leadership, Leadership, Leadership
- Build the capabilities to lead and sustain improvement
- Lower the Waterline Change Management





### → SEA is a strategy - not a tactic



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## Thank You



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