## Supplier Keynote



#### Pat McCready

President, TSI Plastics, Inc.

Pat McCready has operated as President of TSI Plastics since 2001, a premier non-metalic fabrication company serving the military, aerospace and commercial aircraft industries as well as medical and earth moving equipment. During his 25-year career at TSI Plastics, Pat has worked in all aspects of the business from manufacturing to sales and has been strategic in doubling the size of the company since 2005. He has led the organization through many improvements including ISO 9001:2000, AS9100 certifications as well as pursuing SEA certification in 2010. Pat holds a BS in Business Marketing from the Minnesota State University, Mankato.



49



Accelerating Supply Chain Performance

PLASTICS-INC

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# **Company Overview**

- 3<sup>rd</sup> generation company established in 1959
- 35 Employees
- AS9100 Certified
- Continuous Improvement
- Aerospace Customers Worldwide
- Materials Engineering
- Contract Supplier / Value Added Assembly
- Non-Metallic Parts & Assemblies
- Injection/Compression Molding
- CNC Milling and Turning
- Rotational Molding, Thermoforming













LOCKHEED MARTIN

















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### **Measurable Results**

Results	4th Qtr 2008	4 <sup>th</sup> qtr 2009	Percent change
On-time Delivery	95%	98.5%	3.4%
Lead Time	6 Weeks	3 Weeks	50%
Internal Quality	20,000 DPPM	2,000 DPPM	90%
Customer Quality	1250 DPPM	280 DPPM	78%
Inventory Turns	3.4	4.31	23%

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## Major Win

- Lean efforts allowed us to add revenue without adding employees.
- Multiple processes increases flexibility allowing us to take on multiple vendors
- Our capabilities aligned with a customer strategy to reduce their vendor base from 280 to 30 within the next 12 months
- Resulting in .....



#### **\$2.6 Million in New Business**



55

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#### **Improvement Journey**

Results Improvements	How We Did It	
On-Time Delivery	<ul> <li>Workforce Development Track:</li> <li>Detailed work instructions</li> <li>Cross Training</li> <li>Smaller shipments more often</li> </ul>	
Lead Time	<ul> <li>Operational Excellence Track:</li> <li>SMED Kaizen – reduced set up time</li> <li>One piece flow production system</li> <li>Smaller lots / customer reduced inventory</li> </ul>	
Quality	<ul> <li>Value Stream Mapping</li> <li>Detailed work instructions</li> <li>Kaizen events</li> <li>Customers get quality parts every time</li> </ul>	

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#### **TSI Material rack before Kaizen**



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### **TSI Material rack after Kaizen**



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**58** 

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#### Thank you

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